<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
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<tbody>
<tr>
<td>Sunday, 7:30pm – 9:30pm</td>
<td><strong>Opening General Session Featuring The Second City and More!</strong> Coronado Ballroom</td>
</tr>
</tbody>
</table>
| Monday, 8:00am - 9:00am  | **Virtual Reality is Not Just for Games!** – Valerie Gamble, Pfizer Baja  
**The (re)Evolution of Learning & Development Technical Skills** – George Klett, PwC Cancun  
**How High-Performance Organizations are Shaping the Future of Work with Automation, AI, & Robotics** – Thomas Stone, Institute for Corporate Productivity (i4cp) Coronado M/N  
**Human-Centered Leadership in a Digital World** – Candy Haynes & Alyssa Levi, PwC Coronado S/T  
**Building Meaning at Work** – Nigel Paine, Nigel Paine.Com Ltd Durango 1  
"Five-Star" Training Experiences: Hospitality Lessons from Top Hotels – Shannon Rinella, Marriott International/Georgetown University Durango 2  
**MIT Socio-Technical Trade-Space Experiment** – Jeff Dieffenbach & Steve Nelson, MIT El Paso 1 & 2  
"Get Us the Hard Data": Measuring & Evaluating Impact – Mike Reed, Liberty Mutual Insurance Fiesta 6  
**Maximizing Brain Potential: The 7 Steps to Learning & Habit Change** – Celine Mullins, Adaptas Monterrey 1  
**How Can Your Organization Increase Performance and Decrease Stress?** – Tim Haarlemmer, Consultant Monterrey 2/3  
**Workflow Learning: What is It and HOW Do You Do It?!** – Bob Mosher, APPLY Synergies Yucatan |
| Monday, 9:15am - 10:50am | **Monday Morning General Session** – Elliott Masie, The Learning CONSORTIUM & Guests Coronado Ballroom |
Monday, 11:05am - 12:05pm

**Games for Learning: Engagement, Onboarding & Fun!** – Travis Jones & Scott Hammond, Autodesk

**Moving Beyond Experiential and Classroom Learning to Make it Real** – Joe LiVigni, UGN, INC.

**Agile in Learning & Development: A Team's Perspective** – Debbie Taute, Thora Eriksmoen & Karah Piepkorn, Allianz Life

**Digital Bootcamps Change the Learning Game** – Erin Maher, Intrepid by VitalSource; Jamie Breshears, Deloitte

**Designing a Chatbot to be a Learning Partner** – Vincent Han, Mobile Coach

**Crowdsourcing Content Curation to Drive Engaged Workplace Learning** – Brett Wilson, Cornerstone OnDemand; Kevin Brill, Learning Technologies for Kohler Learning Academy

**All Learning Counts: Connecting Work-Based Learning to College Credit** – Haley Glover, Lumina; Gayatri Agnew, Walmart; Randi Cosentino, Guild Education; Joel Lamoreaux, Deluxe

**When Worlds Collide: L&D meets Cybersecurity** – Joe Pokropski, Learning at the Speed of Need

**Why Progressive Companies Are Doubling Down on Creating a Learning Culture** – Kevin Oakes, Institute for Corporate Productivity (i4cp)

**I'VE BEEN FRAMED!!! Using Comics for Learning** – Clint Clarkson, L&D Scene Comics

**Beyond Diversity & Inclusion: Learning’s Role in Fostering Belonging** – Kathy Tague, The Guardian Life Insurance Company of America

**Squirrel! Communicating to Today's Short Attention Span Audience** – Patricia Scott, Wharton, UPENN

**Creating a Mindful Workplace Culture** – Patti Coan, Humana

**Life is Good, Really: Beating Burnout by Building Resiliency** – Judy Murray, Charles River


**Using Improv Techniques to Develop Inclusive Leaders** – Andrew Eninger & Rachel Miller, The Second City Works

Monday, 12:05pm - 1:50pm

**Lunch & Tech@Learning Gallery**

Monday, 12:30pm - 1:15pm

**Lunch with the Chief Learning Officers** - Moderator: Nigel Paine; Vidya Krishnan, Ericsson; Rob Lauber, McDonald's; Shannon Rudolph Umthum, VA Central Iowa Health Care System; Martha Soehren, Comcast; Mark Wagner, The Hartford
Monday, 1:50pm - 2:50pm

**Agile Learning & Development** – Dennis Callahan & Brandon Frechette, Travelers Insurance  
Baja

**Orientation or Onboarding: Pair Them Strategically for New Hire Success** – Shannon Rudolph Umthum, Dept. of Veterans Affairs  
Cancun

**Storytelling & Broadway: 1, 2, 3 – Stories that Impact** – Elliott Masie, The Learning CONSORTIUM; Broadway Performers Ali Ewolt & Telly Leung  
Coronado Ballroom

**Build Engaging Onboarding Videos in Just 30 Minutes!** – Julie Gillespie, Vyond  
Coronado E

**LRS/LXP: What the Research Told Us (And Why It’s Probably Wrong)** – Anna Lloyd, Learning Pool  
Coronado F

**How to Bring Social Learning to Life** – Steve Dineen, Fuse Universal; Nancy Longo & Joseph Ritter, Merck  
Coronado G

**Appreciation, Gratitude & Recognition for Improved Company Culture** – Joel Lamoreaux, Deluxe  
Coronado M/N

**VR for Soft Skills Training: Hype vs. (Virtual) Reality** – Jill Kirtland & Mary Lefaiver, PwC  
Coronado S/T

**SME Nightmares: Stop the Battle & Start the Partnership** – Lori Adams, Coca-Cola Beverages Florida  
Durango 1

**Performance Support with AI, AR & The Internet of Things** – Rick Ludwig, GE Healthcare  
Durango 2

**Mindfulness in Learning: Mindfulness as a Learning Practice** – Hester Morrissey, Boeing  
Fiesta 9&10

**How JetBlue Takes Learning Measurement to New Heights** – Lauren Kramer, JetBlue  
Monterrey 1

**Hacking Learning** – Richard Culatta,  
Monterrey 2/3

**The Future is Now: Revolutionizing L&D for the Workforce of the Future** – Larry Clark, Harvard Business Publishing; Keith DeAngelis, Comcast; Rishav Ghandi, The Coca-Cola Company; Shai Rasmussen, HCA Healthcare  
Yucatan

Monday, 3:05pm - 4:05pm

**The Learning Geeks Podcast: Live at Learning 2019** – Bob Gerard & Dana Alan Koch, Accenture  
Baja

**Stop Being a Hammer Looking for a Nail: Key Trends in Workplace Learning** – Joe Pokropski, Learning at the Speed of Need  
Cancun

**Make Smarter Decisions: Learn What Your Data Has to Say** – Chris Bond & Dave Seligsohn, Bluewater  
Coronado E

**5 Smarts to Engage and Excite Your Learners** – Gerry Griffin, Skill Pill  
Coronado F
Shhh... Digitization of the Dirty Little Secret: Instructor-Led Training – Barb Farley, Conduent Learning; Stephan Pineau, Training Orchestra

Creating a Collaboration Culture by "Working Out Loud" – Adrian La Sala, PTC

Impactful Learning for Busy Healthcare Practitioners: Micro-modules, Modeling Videos, and Meaningful Interactions – Paul Margolies, Center for Practice Innovations, New York State Psychiatric Institute

Women & Learning – Moderator: Sharon Claffey Kaliouby, The Learning CONSORTIUM; Panelists: Mandi Christensen, Chewy; Vidya Krishnan, Ericsson; Martha Soehren, Comcast; Kathy Tague, The Guardian Life Insurance Company of America


Human-Centered Design: Putting Learners at the Center of the Development Experience – Kate McGuire & Melissa Mehm, Deloitte

Creating Effective Microlearning: Principles & Application – Karl Kapp, Bloomsburg University

Learning is Global: A Panel of Leaders from Multinational Companies – Moderator: Bob Mosher; Panelists TBA

Agile Learning: Teams, Trust, Engagement & Empowerment – Caro Paduch Olivares & Carey Paquette, Accenture

Doing Well by Doing Good: Benefits that Benefit Your Bottom Line – Randi Cosentino, Guild Education; Jon Kaplan, Corvantus Consulting

ONCE UPON A TIME... How to Tell a Better Story – L. Derek Leonidoff, DuPont Sustainable Solutions

Power of 2: ADDIE x Agile = A2 – Jeff Carpenter, Barb Opyt & Mitch Weiss, Caveo

Monday, 4:20pm - 5:50pm

Monday Afternoon General Session – Richard Culatta, Lindsey Pollak & Michelle Weise

Tuesday, 8:00am - 9:00am

5G – It’s Coming: Learning Impacts Ahead – Vidya Krishnan, Ericsson

The Role of Incentives in Creating a Motivating Learning Environment – Diane Haines, OpenSesame; Tracy McFadden Wright, InComm

Use Video to Improve Employee Training! 5 Novel Approaches – Katie Herrick, Panopto

ONCE UPON A TIME... How to Tell a Better Story – L. Derek Leonidoff, DuPont Sustainable Solutions

Power of 2: ADDIE x Agile = A2 – Jeff Carpenter, Barb Opyt & Mitch Weiss, Caveo
AR/VR: Igniting the Spark Within – Gene Feldman, Nestle Purina Pet Care
Measuring Learning?! Let’s Benchmark! – Bob Mosher, APPLY Synergies
Learning Pathways: Deliver an Experience from On-Boarding to Succession – Jenna Feely, SC JOHNSON
Experience & Design Two Learning Games – Karl Kapp, Bloomsburg University
User Experience & Design Thinking to Reimagine Learning – Richard Culatta, Synergy
Reimagining Learning: Session for Learning Leaders – Elliott Masie, The Learning CONSORTIUM
Digital & Analytics Skills: Build These at Scale, or Else – Harmeet Atwal & Alexandre Martinez, McKinsey & Company
Topic-Based Learning: Right Content, Right Time, Right Format – Leah Holmgren, Dell Technologies
5G – It’s Coming: Learning Impacts Ahead – Vidya Krishnan, Ericsson

Tuesday, 9:15am - 10:15am

Games for Learning: Engagement, Onboarding & Fun! – Travis Jones & Scott Hammond, Autodesk
Strategic Use of Training to Drive Culture and Compliance – Peter Stycos, Change Healthcare
Sleep Health at Work: The Imperative of Learning Leaders to Promote Wellness – Meredith Ellison, National Sleep Foundation; Rhonda Payne, ASAE
L&D and a Globalized Workforce: Language is the Killer App – John Ambrose, goFLUENT
Creating Tomorrow for Today’s Workforce – Lewis Brown & Marie A Cini, CAEL; Lisa Schumacher, McDonalds Corporation
Head to Head LXP vs LMS – Ali Della Penna, CrossKnowledge; Peter Manniche Riber, NOVO NORDISK
The Facilitator’s Role in Immersive Training Programs: Skills Needed for Success – Cindy Huggett, Cindy Huggett Consulting LLC
Virtual Instructor-Led Learning (aka Webinars): Let’s Benchmark! – Sharon Claffey Kaliouby, The Learning CONSORTIUM
Cyber Phishing: What L&D Groups Need to Know – Denise Stickland, AdventHealth
Performance Support at 38,000 Feet – Wilma Baltes & Marcel de Leeuwe, KLM
Do You Have the Right Talent? Expert Strategies to Recruit and Retain the Best! – Willa Perlman, LPA Search Partners

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### Look Up! If You Want to Build a Learning Culture, Never Start with Learning
Nigel Paine, Nigel Paine.Com ltd
Fiesta 5

### AI, Automation, Smart Tech & Learning
Elliott Masie & Serene Wang, The Learning CONSORTIUM
Fiesta 6

### Demonstrating Business Impact: What Works? What Doesn’t?
Sarah Bienkowski, Red Hat
Monterrey 1

### End of the Office? Distributed Workplace Strategies
Kathy Tague, The Guardian Life Insurance Company of America
Monterrey 2/3

### Measuring for Impact: An Effective Framework
Gina Fine, Bonnie Foos & Lois Schaub, McKinsey & Company
Yucatan

**Tuesday, 10:30am - Noon**

**Tuesday Morning General Session Featuring Dr. Sanjay Gupta**
Bob Mosher, Apply Synergies
Coronado Ballroom

**Tuesday, Noon- 1:45pm**

Lunch & Tech@Learning Gallery
Veracruz

**Tuesday, 1:45pm - 2:45pm**

**Manufacturing & Learning Ecosystems: The Key to ISO**
Rio Rios, EVRAZ NA
Acapulco

**The Art of Pro Wrestling: Storytelling, Practice and Failure**
Maggie Redling & Coleman Williams, AvidXChange
Baja

**Augmented Reality: Supporting Remote Practice & Guidance**
Rick Ludwig, GE Healthcare
Cancun

**Measurement ‘SHOW and TELL’: SHOW Me What Works or TELL Me How to Fix It**
John Mattox, Explorance
Coronado E

**Adaptive Learning and AI Have Gone Mainstream**
Nick Howe, Area9 Lyceum
Coronado F

**Connected Learning: How to Harness the Power of Social, Data, and Networks**
Rose Benedicks, LEO Learning
Coronado G

**Curate New Hire Orientation: A Museum Approach**
Lisa Cannat & Robert Reynolds, Kroger Specialty Pharmacy
Coronado M/N

**Compliance & Learning: Let’s Benchmark!**
Richard Culatta, Innovative Learning
Coronado P/Q

**Learning Experience Platforms: Enterprise-Wide Implementation**
Edward Bell, Dell Technologies
Coronado S/T

**Innovative Wellness: What High-Performance Organizations Do Differently**
Kevin Oakes, Institute for Corporate Productivity (i4cp)
Durango 1

**The Next Generation of Learning: 30 under 30 Alumni Panel**
Moderator: Danielle Volen, Verizon Media; Panelists: Meghan Castillo, HubSpot; Mandi Christensen, Chewy; Caleb Clayton, Fidelity; Andy Hyde, BCG; Ben Provolt Microsoft
Durango 2

**The Key Skills and Knowledge for L&D in 2020 and Beyond**
Don Taylor, Learning Technologies
Fiesta 5
Attract, Lead & Train Millennials & Generation Z: Innovative Strategies to Connect & Engage the Next Generations – Ryan Jenkins, Next Generation Insights


Digital Transformation: Designing Onboarding Programs for the Virtual Learner – Denise Johnson & Doniel Kofel, Oxford Global Resources

76 Classroom Instructor Behaviors to Improve Learning! – Jim Backus, Joint Military Intelligence Training Center

Tuesday, 3:00pm - 4:00pm

Building a New Learning Platform for Entrepreneurs – Linda Caicedo & Bonnie Sue Lovelace,, Realogy

Millennial Disruption: Harnessing Difference to Drive Culture – Erin Donovan & Caroline Morris, MassMutual

Mixed Reality for Immersive & Personalized Onboarding – Vidya Krishnan, Kelly Parsons & Protima Talapatra, Ericsson

Rapid Onboarding in the Age of Digital Transformation – Anna Sargsyan & Ron Zamir, AllenComm

Mindsets that Matter – Hint: It’s Not Just the Learners’ – Andrew Linford, NovoEd

Creating Learning Engagement that ACTUALLY Engages – Brian. Walter & Karen Walter, Extreme Meetings

Performance Support Cuts Time to Competency – Katie Coates, Dorte Landwehr, Barbara Matthews & Anuradha Ramakrishnan, McKinsey & Company

Video Transforms Knowledge Sharing Culture – Frances Mayfield, Kimberly Clark

Growth Mindset: Growing it in the Workplace – Joel Lamoreaux, Deluxe

Negotiation & Persuasion: Tools & Skills for Learning – Gregory Thome, State Department Foreign Service Institute

How Learning and Development Can Initiate and Empower Cultural Change – Michael Hyatt-Evenson, Verizon Media

Gamification vs. Games-For-Learning: The Final Battle – Bob Gerard & Dana Alan Koch, Accenture

Putting the Science of Learning into Practice – James Genone & Gloria Tam, Minerva Project

Talk to Your Learners, Not About Them: Trends in Learner Experience – Matthew Daniel, The Learner Collective

Tuesday, 4:15pm - 5:45pm

Tuesday Afternoon General Session - Donald H Taylor & Karl Kapp
Wednesday, 9:00am - 10:00am

**Biometrics & Learning: Is the Learner Who They Say They Are in an Online World?** – Rich Madison, Conference of State Bank Supervisors  
**Onboarding: Engaging Hearts and Minds** – Megan Goetsch & Regina Taute, Asurion  
**Shhh... Digitization of the Dirty Little Secret: Instructor-Led Training** – Barb Farley, Conduent Learning; Stephan Pineau, Training Orchestra  
**Leadership, Engagement & Culture: Keys to Digital Success** – Jedi Hammond, Dell Technologies  
**Reverse Mentoring: Learning from 30 Under 30** – Meghan Castillo, Hubspot; Andy Hyde, Boston Consulting Group; Members of 30 Under 30  
**A Creative Spark in Modality** – Moderator: Ben Provolt, Microsoft; Panelists: Jeremy Browder, Facebook; Clint Clarkson, L&D Scene Comics; Matthew Ferguson, Hersha Hospitality Management; Alicia Graham, Nestle Purina Pet Care  
**Next Chapters for Learning Professionals** – Elliott Masie, The Learning CONSORTIUM  
**Using Storytelling to Make Learning Stick** – Jesse Case & Rachel Miller, The Second City Works  
**Picture It! Get to the Point with Visual Impact** – Corinne Smereka, Schoolcraft College  
**How to Grow as A Person and Become a More Effective Leader Using Mindfulness** – Deepak Sethi, Organic Leadership

Wednesday, 10:15am - 11:45am

**Wednesday General Session** – Nigel Paine, Nigel Paine.Com ltd; Frank Nguyen