<table>
<thead>
<tr>
<th>Time</th>
<th>Session Title</th>
<th>Speakers</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monday, 8:00am - 9:00am</td>
<td>Virtual Reality is Not Just for Games! – Valerie Gamble, Pfizer Drug Safety Research and Development</td>
<td>George Klett, PwC</td>
<td>Baja</td>
</tr>
<tr>
<td></td>
<td>The (re)Evolution of Learning &amp; Development Technical Skills –</td>
<td>George Klett, PwC</td>
<td>Cancun</td>
</tr>
<tr>
<td></td>
<td>How High-Performance Organizations are Shaping the Future of Work with Automation, AI, &amp; Robotics – Thomas Stone, Institute for Corporate Productivity (i4cp)</td>
<td>Thomas Stone, Institute for Corporate Productivity (i4cp)</td>
<td>Coronado M/N</td>
</tr>
<tr>
<td></td>
<td>Human-Centered Leadership in a Digital World – Candy Haynes &amp; Alyssa Levi, PwC</td>
<td>George Klett, PwC</td>
<td>Coronado S/T</td>
</tr>
<tr>
<td></td>
<td>Building Meaning at Work – Nigel Paine, Nigel Paine.Com ltd</td>
<td>Nigel Paine</td>
<td>Durango 1</td>
</tr>
<tr>
<td></td>
<td>&quot;Five-Star&quot; Training Experiences: Hospitality Lessons from Top Hotels – Shannon Rinella, Marriott International/Georgetown University</td>
<td>Shannon Rinella, Marriott International/Georgetown University</td>
<td>Durango 2</td>
</tr>
<tr>
<td></td>
<td>&quot;Get Us the Hard Data&quot;: Measuring &amp; Evaluating Impact – Mike Reed, Liberty Mutual Insurance</td>
<td>Mike Reed, Liberty Mutual Insurance</td>
<td>Fiesta 6</td>
</tr>
<tr>
<td></td>
<td>Maximizing Brain Potential: The 7 Steps to Learning &amp; Habit Change – Celine Mullins, Adaptas</td>
<td>Celine Mullins, Adaptas</td>
<td>Monterrey 1</td>
</tr>
<tr>
<td></td>
<td>Workflow Learning: What is It and HOW Do You Do It?! – Bob Mosher, APPLY Synergies</td>
<td>Bob Mosher, APPLY Synergies</td>
<td>Yucatan</td>
</tr>
<tr>
<td>Monday, 11:05am - 12:05pm</td>
<td>Games for Learning: Engagement, Onboarding &amp; Fun! – Travis Jones, Autodesk</td>
<td>Travis Jones, Autodesk</td>
<td>Acapulco</td>
</tr>
</tbody>
</table>
Moving Beyond Experiential and Classroom Learning to Make it Real – Joe LiVigni, UGN, INC.

Agile in Learning & Development: A Team’s Perspective – Debbie Taute, Thora Eriksmoen & Karah Piepkorn, Allianz Life

Digital Bootcamps Change the Learning Game – Erin Maher, Intrepid by VitalSource; Jamie Breshears, Deloitte

Designing a Chatbot to be a Learning Partner – Vincent Han, Mobile Coach

Crowdsourced Content Curation to Drive Engaged Workplace Learning – Brett Wilson, Cornerstone OnDemand; Kevin Brill, Learning Technologies for Kohler Learning Academy

All Learning Counts: Connecting Work-Based Learning to College Credit – Haley Glover, Lumina; Gayatri Agnew, WalMart; Randi Cosentino, Guild Education; Joel Lamoreaux, Deluxe

When Worlds Collide: L&D meets Cybersecurity – Joe Pokropski, Learning at the Speed of Need

Why Progressive Companies Are Doubling Down on Creating a Learning Culture – Kevin Oakes, Institute for Corporate Productivity (i4cp)

I’VE BEEN FRAMED!!! Using Comics for Learning – Clint Clarkson, L&D Scene Comics

Beyond Diversity & Inclusion: Learning’s Role in Fostering Belonging – Kathy Tague, The Guardian Life Insurance Company of America

Squirrel! Communicating to Today’s Short Attention Span Audience – Patricia Scott, Wharton, UPENN

Creating a Mindful Workplace Culture – Patti Coan, Humana

Life is Good, Really: Beating Burnout by Building Resiliency – Judy Murray, Charles River


Using Improv Techniques to Develop Inclusive Leaders – Andrew Eninger & Rachel Miller, The Second City Works

Monday, 12:05pm - 1:50pm
Lunch & Tech@Learning Gallery

Monday, 12:30pm - 1:15pm
Lunch with the Chief Learning Officers - Moderator: Nigel Paine; Vidya Krishnan, Ericsson; Rob Lauber, McDonald’s; Shannon Rudolph Umthum, VA Central Iowa Health Care System; Martha Soehren, Comcast; Mark Wagner, The Hartford

Monday, 1:50pm - 2:50pm
Agile Learning & Development – Dennis Callahan & Brandon Frechette, Travelers Insurance

Baja
Orientation or Onboarding: Pair Them Strategically for New Hire Success – Shannon Rudolph Umthum, Dept. of Veterans Affairs  
Storytelling & Broadway: 1, 2, 3 – Stories that Impact – Elliott Masie, The Learning CONSORTIUM; Broadway Performers Ali Ewolt & Telly Leung  
Build Engaging Onboarding Videos in Just 30 Minutes! – Julie Gillespie, Vyond  
LRS/LXP: What the Research Told Us (And Why It's Probably Wrong) – Anna Lloyd, Learning Pool  
How to Bring Social Learning to Life – Steve Dineen, Fuse Universal; Nancy Longo & Joseph Ritter, Merck  
Appreciation, Gratitude & Recognition for Improved Company Culture – Joel Lamoreaux, Deluxe  
VR for Soft Skills Training: Hype vs. (Virtual) Reality – Jill Kirtland & Mary Lefaiver, PwC  
SME Nightmares: Stop the Battle & Start the Partnership – Lori Adams, Coca-Cola Beverages Florida  
Performance Support with AI, AR & The Internet of Things – Rick Ludwig, GE Healthcare  
Mindfulness in Learning: Mindfulness as a Learning Practice – Hester Morrissey, Boeing  
How JetBlue Takes Learning Measurement to New Heights – Lauren Kramer, JetBlue  
Hacking Learning – Richard Culatta,  
The Future is Now: Revolutionizing L&D for the Workforce of the Future – Larry Clark, Harvard Business Publishing; Keith DeAngelis, Comcast; Rishav Ghandi, The Coca-Cola Company; Shai Rasmussen, HCA Healthcare  
Getting Talent Back to Work: Hiring Formerly Incarcerated Talent – Haley Glover, Lumina  
The Learning Geeks Podcast: Live at Learning 2019 – Bob Gerard & Dana Alan Koch, Accenture  
Stop Being a Hammer Looking for a Nail: Key Trends in Workplace Learning – Joe Pokropski, Learning at the Speed of Need  
Make Smarter Decisions: Learn What Your Data Has to Say – Chris Bond & Dave Seligsohn, Bluewater  
5 Smarts to Engage and Excite Your Learners – Gerry Griffin, Skill Pill  
Shhh… Digitization of the Dirty Little Secret: Instructor-Led Training – Barb Farley, Conduent Learning; Stephan Pineau, Training Orchestra
Creating a Collaboration Culture by "Working Out Loud" – Adrian La Sala, PTC

Impactful Learning for Busy Healthcare Practitioners: Micro-modules, Modeling Videos, and Meaningful Interactions – Paul Margolies, Center for Practice Innovations, New York State Psychiatric Institute

Women & Learning – Moderator: Sharon Claffey Kaliouby, The Learning CONSORTIUM; Panelists: Mandi Christensen, Chewy; Vidya Krishnan, Ericsson; Martha Soehren, Comcast; Kathy Tague, The Guardian Life Insurance Company of America


Human-Centered Design: Putting Learners at the Center of the Development Experience – Kate McGuire & Melissa Mehm, Deloitte

Creating Effective Microlearning: Principles & Application – Karl Kapp, Bloomsburg University

Learning is Global: A Panel of Leaders from Multinational Companies – Moderator: Bob Mosher; Panelists TBA

Agile Learning: Teams, Trust, Engagement & Empowerment – Caro Paduch Olivares & Carey Paquette, Accenture

Doing Well by Doing Good: Benefits that Benefit Your Bottom Line – Randi Cosentino, Guild Education; Jon Kaplan, Corvantis Consulting

Monday Afternoon General Session – Richard Culatta, Lindsey Pollak & Michelle Weise

Monday, 4:20pm - 5:50pm

Tuesday, 8:00am - 9:00am

5G – It’s Coming: Learning Impacts Ahead – Vidya Krishnan, Ericsson

The Role of Incentives in Creating a Motivating Learning Environment – Diane Haines, OpenSesame; Tracy McFadden Wright, InComm

Use Video to Improve Employee Training! 5 Novel Approaches – Katie Herrick, Panopto

ONCE UPON A TIME... How to Tell a Better Story – L. Derek Leonidoff, DuPont Sustainable Solutions

Power of 2: ADDIE x Agile = A2 – Jeff Carpenter, Barb Opyt & Mitch Weiss, Caveo

AR/VR: Igniting the Spark Within – Gene Feldman, Nestle Purina Pet Care
Measuring Learning?! Let’s Benchmark! – Bob Mosher, APPLY
Coronado M/N

Learning Pathways: Deliver an Experience from On-Boarding to Succession – Jenna Feely, SC JOHNSON
Coronado P/Q

Experience & Design Two Learning Games – Karl Kapp, Bloomsburg University

User Experience & Design Thinking to Reimagine Learning – Richard Culatta,
Durango 1

Reimagining Learning: Session for Learning Leaders – Elliott Masie, The Learning CONSORTIUM
Fiesta 5

Monterrey 1

Digital & Analytics Skills: Build These at Scale, or Else – Harmeet Atwal & Alexandre Martinez, McKinsey & Company
Monterrey 2/3

Topic-Based Learning: Right Content, Right Time, Right Format – Leah Holmgren, Dell Technologies

5G – It’s Coming: Learning Impacts Ahead – Vidya Krishnan, Ericsson
Yucatan

Tuesday, 9:15am - 10:15am

Games for Learning: Engagement, Onboarding & Fun! – Travis Jones, Autodesk
Acapulco

Strategic Use of Training to Drive Culture and Compliance – Peter Stycos, Change Healthcare
Baja

Sleep Health at Work: The Imperative of Learning Leaders to Promote Wellness – Meredith Ellison, National Sleep Foundation; Rhonda Payne, ASAE
Cancun

L&D and a Globalized Workforce: Language is the Killer App – John Ambrose, goFLUENT
Coronado E

Creating Tomorrow for Today's Workforce – Lewis Brown & Marie A Cini, CAEL; Lisa Schumacher, McDonalds Corporation
Coronado F

Head to Head LXP vs LMS – Ali Della Penna, CrossKnowledge; Peter Manniche Riber, NOVO NORDISK
Coronado G

The Facilitator’s Role in Immersive Training Programs: Skills Needed for Success – Cindy Huggett, Cindy Huggett Consulting LLC
Coronado M/N

Virtual Instructor-Led Learning (aka Webinars): Let’s Benchmark! – Sharon Claffey Kaliouby, The Learning CONSORTIUM
Coronado P/Q

Cyber Phishing: What L&D Groups Need to Know – Denise Stickland, AdventHealth
Coronado S/T

Performance Support at 38,000 Feet – Wilma Baltes & Marcel de Leeuwe, KLM
Durango 1

Do You Have the Right Talent? Expert Strategies to Recruit and Retain the Best! – Willa Perlman, LPA Search Partners
Durango 2

Look Up! If You Want to Build a Learning Culture, Never Start with Learning – Nigel Paine, Nigel Paine.Com Ltd
Fiesta 5
<table>
<thead>
<tr>
<th>Event</th>
<th>Speaker/Organizations</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>AI, Automation, Smart Tech &amp; Learning</strong> – Elliott Masie &amp; Serene</td>
<td>Fiesta 6</td>
</tr>
<tr>
<td>Wang, The Learning CONSORTIUM</td>
<td></td>
</tr>
<tr>
<td><strong>Demonstrating Business Impact: What Works? What Doesn’t?</strong> –</td>
<td>Monterrey 1</td>
</tr>
<tr>
<td>Sarah Bienkowski, Red Hat</td>
<td></td>
</tr>
<tr>
<td><strong>End of the Office? Distributed Workplace Strategies</strong> – Kathy</td>
<td>Monterrey 2/3</td>
</tr>
<tr>
<td>Tague, The Guardian Life Insurance Company of America</td>
<td></td>
</tr>
<tr>
<td><strong>Measuring for Impact: An Effective Framework</strong> – Gina Fine, Bonnie</td>
<td>Yucatan</td>
</tr>
<tr>
<td>Foos &amp; Lois Schaub, McKinsey &amp; Company</td>
<td></td>
</tr>
</tbody>
</table>

**Tuesday, 10:30am - Noon**

- **Tuesday Morning General Session Featuring Dr. Sanjay Gupta** – Bob Mosher, Apply Synergies
  - Coronado Ballroom

**Tuesday, Noon - 1:45pm**

- Lunch & Tech@Learning Gallery
  - Veracruz

**Tuesday, 1:45pm - 2:45pm**

- **The Art of Pro Wrestling: Storytelling, Practice and Failure** – Maggie Redling & Coleman Williams, AvidXChange
  - Baja
- **Augmented Reality: Supporting Remote Practice & Guidance** – Rick Ludwig, GE Healthcare
  - Cancun
- **Measurement ‘SHOW and TELL’: SHOW Me What Works or TELL Me How to Fix It** – John Mattox, Explorance
  - Coronado E
- **Adaptive Learning and AI Have Gone Mainstream** – Nick Howe, Area9 Lyceum
  - Coronado F
- **Connected Learning: How to Harness the Power of Social, Data, and Networks** – Rose Benedicks, LEO Learning
  - Coronado G
  - Coronado M/N
- **Compliance & Learning: Let’s Benchmark!** – Richard Culatta, Innovative Learning
  - Coronado P/Q
- **Learning Experience Platforms: Enterprise-Wide Implementation** – Edward Bell, Dell Technologies
  - Coronado S/T
- **Innovative Wellness: What High-Performance Organizations Do Differently** – Kevin Oakes, Institute for Corporate Productivity (i4cp)
  - Durango 1
- **The Next Generation of Learning: 30 under 30 Alumni Panel** – Moderator: Danielle Volen, Verizon Media; Panelists: Meghan Castillo, HubSpot; Mandi Christensen, Chewy; Caleb Clayton, Fidelity; Andy Hyde, BCG; Ben Provolt Microsoft
  - Durango 2
- **The Key Skills and Knowledge for L&D in 2020 and Beyond** – Don Taylor, Learning Technologies
  - Fiesta 5
- **Attract, Lead & Train Millennials & Generation Z: Innovative Strategies to Connect & Engage the Next Generations** – Ryan Jenkins, Next Generation Insights
  - Fiesta 6

Digital Transformation: Designing Onboarding Programs for the Virtual Learner – Denise Johnson & Doniel Kofel, Oxford Global Resources

76 Classroom Instructor Behaviors to Improve Learning! – Jim Backus, Joint Military Intelligence Training Center

Tuesday, 3:00pm - 4:00pm

Building a New Learning Platform for Entrepreneurs – Linda Caicedo & Bonnie Sue Lovelace, Realogy

Millennial Disruption: Harnessing Difference to Drive Culture – Erin Donovan & Caroline Morris, MassMutual

Mixed Reality for Immersive & Personalized Onboarding – Vidya Krishnan, Kelly Parsons & Protima Talapatra, Ericsson

Rapid Onboarding in the Age of Digital Transformation – Anna Sargsyan & Ron Zamir, AllenComm

Mindsets that Matter – Hint: It’s Not Just the Learners’ – Andrew Linford, NovoEd

Creating Learning Engagement that ACTUALLY Engages – Brian. Walter & Karen Walter, Extreme Meetings

Performance Support Cuts Time to Competency – Katie Coates, Dorté Landwehr, Barbara Matthews & Anuradha Ramakrishnan, McKinsey & Company

Video Transforms Knowledge Sharing Culture – Frances Mayfield, Kimberly Clark

Growth Mindset: Growing it in the Workplace – Joel Lamoreaux, Deluxe

Negotiation & Persuasion: Tools & Skills for Learning – Gregory Thome, State Department Foreign Service Institute

How Learning and Development Can Initiate and Empower Cultural Change – Michael Hyatt-Evenson, Verizon Media

Gamification vs. Games-For-Learning: The Final Battle – Bob Gerard & Dana Alan Koch, Accenture

Putting the Science of Learning into Practice – James Genone & Gloria Tam, Minerva Project

Talk to Your Learners, Not About Them: Trends in Learner Experience – Matthew Daniel, The Learner Collective

Tuesday, 4:15pm - 5:45pm

Tuesday Afternoon General Session - Donald H Taylor & Karl Kapp

Wednesday, 9:00am - 10:00am
Biometrics & Learning: Is the Learner Who They Say They Are in an Online World? – Rich Madison, Conference of State Bank Supervisors

Onboarding: Engaging Hearts and Minds – Megan Goetsch & Regina Taute, Asurion

Shhh... Digitization of the Dirty Little Secret: Instructor-Led Training – Barb Farley, Conduent Learning; Stephan Pineau, Training Orchestra

Leadership, Engagement & Culture: Keys to Digital Success – Jedi Hammond, Dell Technologies

Reverse Mentoring: Learning from 30 Under 30 – Meghan Castillo, Hubspot; Andy Hyde, Boston Consulting Group; Members of 30 Under 30

A Creative Spark in Modality – Moderator: Ben Provolt, Microsoft; Panelists: Jeremy Browder, Facebook; Clint Clarkson, L&D Scene Comics; Matthew Ferguson, Hersha Hospitality Management; Alicia Graham, Nestle Purina Pet Care

Next Chapters for Learning Professionals – Elliott Masie, The Learning CONSORTIUM

Using Storytelling to Make Learning Stick – Jesse Case & Rachel Miller, The Second City Works

Picture It! Get to the Point with Visual Impact – Corinne Smereka, Schoolcraft College

How to Grow as A Person and Become a More Effective Leader Using Mindfulness – Deepak Sethi, Organic Leadership

Wednesday, 10:15am - 11:45am

Wednesday General Session – Nigel Paine, Nigel Paine.Com ltd; Frank Nguyen

Coronado Ballroom